

Alena handles analytics and reporting needs for the agency. She serves as a single point of contact for management, employees and insurance carriers regarding all aspects of plan administration for medical, dental, vision and ancillary lines for our over-100 clients.

Alena graduated from one of the top national Risk Management and Insurance programs at Fox School of Business at Temple University, with a concentration in Employee Benefits, in addition to degrees in Legal Studies and Business Management. She has nearly twenty years of experience in large account management, ranging from underwriting on the carrier side, to member services and plan analytics on the brokerage side.